

## ACCESSIBILITY AND CULTURAL SENSITIVITY STATEMENT

(last updated Jun-25)

We are committed to ensuring that all individuals accessing our services feel respected, welcomed, and understood. Our aim is to provide a space that is physically, emotionally, and culturally accessible to every family who seeks support.

We recognise that cultural backgrounds, languages, traditions, and beliefs shape each person's experience of infant feeding and parenting. We strive to listen with openness and to support families in ways that honour their values and choices without judgment.

We actively work to reduce barriers to access, whether physical, social, linguistic, or financial. Our team is dedicated to learning and growing, with ongoing reflection and training to ensure we meet the diverse needs of our community with sensitivity and compassion.

If you have specific accessibility or cultural needs, we encourage you to let us know. We will do our best to accommodate and support you.